

Quality Policy



Lochwynd

Specialist Eco Traffic Industry Contractors

Registered Office: 19 Lonmay Place, Panorama Business Village, Queenslie, Glasgow G33 4ER

GENERAL STATEMENT OF POLICY

The continuing Policy of Lochwynd Limited is to provide a high quality, professional and efficient service to ensure the satisfaction of our clients and their requirements is achieved, which will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within the Organisation in line with its strategic direction.

The Management Team will show leadership and commitment to the Quality Management System, including applicable NHSS schemes 8 & 12, and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System. We undertake to ensure sufficient resources are made available within the Organisation to achieve this. We undertake to ensure through communication, engagement, practical example and training, that Quality is the aim of all members of the Organisation.

Through direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the Organisation. Equally, every employee is responsible for, and will be trained to perform, the duties required by their specific role.

Lochwynd has a Policy of promoting continual improvement and setting of Quality Objectives in line with the framework laid down within ISO 9001:2015 Standard. These objectives will address the risks and opportunities within the Organisation as determined by Top Management.

We hereby certify that our manuals, procedures and other necessary documented information accurately describes the Quality System in use within the Organisation to meet the requirements of ISO 9001:2015.

The Quality System will be monitored, measured, evaluated and enhanced regularly under the Top Management's ultimate responsibility, with regular reporting and communication of the status and effectiveness at all levels to ensure that applicable requirements are met.

This STATEMENT of COMPANY POLICY will be displayed prominently at all workplaces.

The organisation and arrangements for implementing the Policy will also be available at Head Office for reference by any employee as required.

SIGNED: _____

William P. Geary
Managing Director

DATE: 20 / 11 / 24